

Student Technology

For all student technology related questions:

For assistance with MCC technologies, please contact the MCC Student Technology HelpDesk. 585.292.8324 option 1. You will be asked to leave a message and a staff member will get back to you promptly.

You can also send an email to technologyhelp@student.monroecc.edu or visit the [Student Tech Webpage](#) at www.monroecc.edu/go/sthd.

Hours of operation are:

M/T/W/Th: 7:30am to 7:30pm

Friday: 8:00am to 3:30pm

Saturday: 8:00am to 1:30pm

If you have a computer and need internet access, Spectrum (Charter Communications) recently announced that they are offering free access to broadband and wifi ([free offer](#))

If students do not have access to a computer:

- 1) Email your faculty member, there may be options to complete without continuous access to technology.
- 2) Dispatcher at 292-8310 will take information about tech needs and send to Student Services

Library

Latests Trib announcement for students

<https://www.monroecc.edu/mccannou.nsf/all+listings/DB41E21FB3736B0485258531004F0E33?OpenDocument>

Things are changing but the MCC Libraries are still here for you. We can answer your questions and support your research no matter where you are. Please [email us](#), [schedule an online or phone appointment in Starfish](#), or use our [24/7 chat service](#).

Use our [website](#) or the Library tab on myMCC to access high-quality articles, ebooks, and streaming videos.

Check our [COVID-19 \(Coronavirus\): MCC Libraries Updates & Resources](#) guide for library news and helpful links.

Contact us: libraries@monroecc.edu

Still have library materials checked out? No worries! Books and media are now due back to the MCC Libraries by May 18. Contact us at the email address above if you have any questions.

Remote tutoring/learning services

<https://monroecc.tutorocean.com/home>

For questions regarding tutoring appointments, please contact Ann Bauer abauer@monroecc.edu or Martha MacDonald mmacdonald@monroecc.edu.